



Hot Tub Hire Agreement

Hire charges, deposits and payment terms

The charges shown must be paid by the dates specified. These charges will refer to the dates shown.

Bank Transfer paid to:

Account Name: Heavenly Hot Tubs

Sort Code: 23-69-72

Account Number: 06010189

Please include your postcode for reference.

A booking deposit of **£25.00** must be taken to confirm hire date, which is non-refundable but will be deducted off the total hire charge. If the hire is cancelled, we will return the deposit only if the Hot Tub is hired out to another customer for the same hire period. Any costs incurred by Heavenly Hot Tubs due to damage caused to the Hot Tub, excessive cleaning, broken, non-working or missing parts will be paid by the Hirer.

Upon setup the remaining balance is due plus a £50 refundable damage deposit.

Hire Periods

The full hire period is the dates shown on the hire contract or as agreed in communication emails between Hirer and Heavenly Hot Tubs.

At the end of the full hire period, goods not made available for collection will be placed back on hire for a further hire period and at the same hire charge. You must pay the extra charges when we ask for them, to include any additional costs incurred.

The contract comes into effect once a deposit has been paid, by paying the deposit you are agreeing to our Terms and Conditions which are published on our website and provided at point of hire.

Your responsibility when hiring goods

You must assist us in the delivery and collection at your location. You must give us clear instructions, and take all reasonable steps to ensure the safety of our people. We accept no responsibility for any damage or injuries caused.

The hirer will supply the electricity and water for the equipment during the hire period. You must make sure you have a suitable supply of electricity and it must be within close proximity of the setup area.

We require a flat level base to sit the Hot Tub on; this can be slabbed, concrete, blocks, decking or any firm hard standing. We can place on loose stone chippings providing they are small and compacted. Grassed areas are not ideal but can be used. Great care must be taken not to get grass or soil in the water as this will spoil the enjoyment. We can provide a foam flooring to stop any foreign objects cutting or piercing the tubs if we feel appropriate. Although our tubs are 1800mm in diameter they need a minimum space of 2300mm for safety. You must ensure there is sufficient access to the spa into your chosen space, if access is not possible there will be under no circumstances, be any refunds.

The hirer will inspect the equipment with Heavenly Hot Tubs and note and sign for any damage on the equipment. You become responsible for the goods when you receive the hired equipment. Please take extra



care to stop sharp objects from being around or in the Hot Tub and prevent people from jumping in or on the Hot Tub. Do not use glasses in the tub or any foreign object in the tub. Do not enter the Hot Tub wearing shoes. Children must be supervised at all times. Pregnant women and people with blood pressure issues should check with a doctor about using the Hot Tub. If in any doubt do not use the Hot Tub.

You will be supplied with ample chemicals required to maintain the water for the duration of the hire period, do not use or add any other chemicals to the water other than the chemicals supplied by Heavenly Hot Tubs. Do not add bubble bath, foam bath, or washing up liquid of any description. Failing to comply with these instructions may cause serious damage to your skin or body and will also put the Hot Tub out of operation for some time.

The hirer will add chemicals required to maintain the water in the Hot Tub and understand the risks involved in not maintaining the water as per the manufacturers instructions.

You must not sell or in any way give up the control of the goods.

The hirer will not allow anyone under the influence of alcohol or drugs to use the equipment. The hirer will not attempt to or move the equipment from the location that the owner has placed it. The hirer will not tamper or adjust any aspect of the equipment mechanics or electrics.

You will be responsible for any death, injury, loss or damage caused by the goods being misused while they are hired to you.

Gazebo

The gazebos we use for hire measure 3000mm x 3000mm. They are sufficient to cover the Hot Tub and allow room around the Hot Tub to move around. They have sides which can be used or not dependant on what the hirer requires. They can be removed or added very easily by the hirer. The gazebo frame is steel construction and is "pop-up". It requires a minimum of 2 people to erect or take down.

If you hire a gazebo from us there is an additional deposit of £25 required. We will erect the gazebo on delivery but only if the weather is suitable (i.e. very little wind). The gazebo is not a permanent structure and by the very nature of them they can be damaged easily in some weather conditions especially in wind. It is the hirers responsibility to look after the gazebo and if required to take it down to avoid damage. Should the gazebo frame be damaged whilst on hire, the deposit will not be returned. If the material covering or removable sides of the gazebo are damaged as a result of the weather or misuse the deposit will not be returned.

Electrical goods

If any part of the goods is electrical, it should be used with the original plugs and sockets fitted to it. If the goods break down or are not working properly you must report this to us immediately. You must not use the goods or repair them unless we have agreed otherwise. You must tell us immediately if the goods are involved in any accident resulting in damage to the goods or to other property, or injury to any person.



Safety Instructions when hiring goods

You must make sure that everyone who uses the goods is properly instructed on how to use them safely and correctly, and that they have read all the instructions we have supplied. You must make sure the goods are not misused.

You must ensure everyone using the goods is in a sound healthy and fit state or have the permission of their doctor where appropriate. Users must not be under the influence of alcohol or drugs. Supervision should be provided where appropriate.

Limits of our liability

All the times and dates we quote for delivering or collecting the goods are approximate. We will not be liable for any delays caused by circumstances beyond our reasonable control. If the goods breakdown or stop working, we will determine the problem as soon as possible, after you have reported it to us, and then try to replace them or repair the fault as soon as reasonably possible. We will not be liable for any injury or damage caused to your property. If you hire the goods for use in a business, we will not be liable for any indirect loss or any loss of business or profits, savings you expect to make, wages, fees or expenses caused by the goods or any part of them breaking down or stopping working properly.

Lost, stolen, damaged or unclean hire goods

You are responsible for looking after the goods and returning them to us in good working order as they were received in.

You must pay to us the cost of replacing any goods, which are lost or stolen or damaged beyond economic repair. You should insure the goods for the replacement cost. If you receive any money as settlement of any claim relating to damage or loss or theft of the goods, you must hold that money separately in trust for us and pay it to us when we ask you to. You must not negotiate any claim without our permission.

Our rights to access

We may enter any land or premises where we reasonably believe the goods are. We may do this at reasonable times and after giving reasonable notice. We can only access if we need to inspect, test, repair, service, replace or repossess the goods.

Other terms

If any term in this contact cannot be enforced or agreed then the hire of Heavenly Hot Tubs equipment will not be supplied.

Any variation of the above terms are by written agreement between Heavenly Hot Tubs and the hirer and this must be signed by both parties.

All equipment remains at all times the property of Heavenly Hot Tubs.



Terms & Conditions / Customer Hire Agreement

Hire Period: From: __/__/__ To: __/__/__

Equipment Hired: Hot Tub Gazebo

I have read and understood the attached terms and conditons and agree to be bound by the terms of this agreement.

Signed: (Hirer)

Of Address:

Date of agreement: __/__/__

Hot Tub condition on delivery (Checked on Installation)

Deposit Required: £50.00/£75.00

Balance to be paid on installation: £

Total Cost of Hire: £

Delivery/Collection Cost: £

Company Address:
Heavenly Hot Tubs
36 Washington Street
Glasgow
G3 8AZ

Email: heavenlyhottubsgla@yahoo.com
Telephone: 0141 471 6508
Mobile: 07516 597604
Website: www.heavenlyhottubs.co.uk